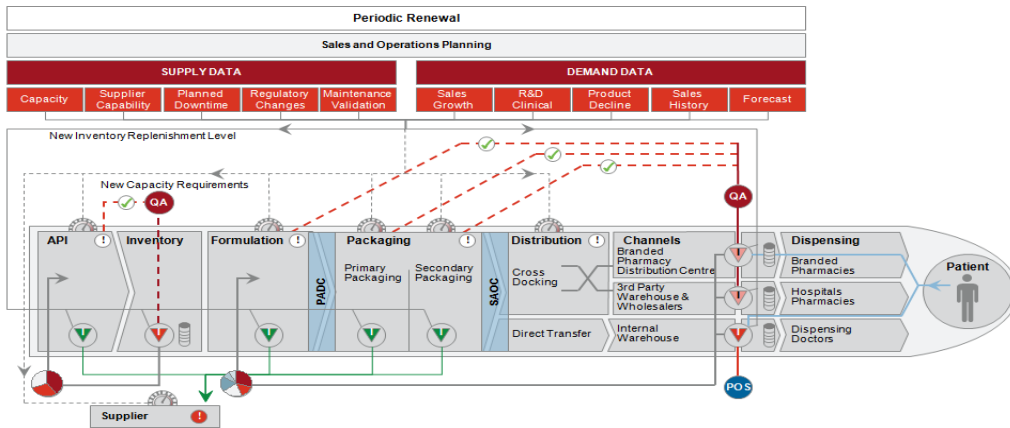


# Lean 'Ideal State' – Operating Model Design & T-Map



## Client Context

- The client, a multi-divisional Pharma company, is seeking to transform global supply chain performance through fundamentally changing ways of working.
- The client is looking to bring together multiple change initiatives into a single integrated change programme covering the entire end to end supply chain.
- The new model was to incorporate leading edge thinking in operational excellence for processes, organisation and behaviours

## Approach:

- First step was to rapidly understand the project context and establish the basis of existing thinking.
- Second step was to rapidly translate and enhance, with the client, a set of existing ideas into an end to end operating concept and set of future operating principles for the new supply chain model.
- This was then refined and detail added through the development of key concepts, performance expectations and evaluation of supply variants and exceptions.
- Organisational structure, capabilities and behaviours, and information needs were "wrapped around" this new model to compete the picture.
- Finally, a transformation map (T-Map), first phase plan and resource estimate and business case for the change was developed.

